CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

AMASEZERANO Y’UBUHUZA BW’IMITUNGO • U RWANDA

AMASEZERANO Y’UBUFATANYE N’UMUKOMISIYONERI

UMUSHINGA W’AMASEZERANO: ugomba gusuzumwa n’umunyamategeko no kwemezwa na noteri wabiherewe ububasha.

Kode y’amasezerano: CPR-BROKER-RW-_____ Itariki: ____ / ____ / _____

AMAKURU Y’IMPANDE ZISINYANA

IKIGO	UMUKOMISIYONERI / BROKER
Uhagarariye ikigo: _____	Amazina yose / izina ryanditse: _____
Umwanya / ububasha afite: _____	Indangamuntu / pasiporo: _____
Indangamuntu / pasiporo ye: _____	Telefone: _____
Email: _____	Email: _____
	Aho atuye / akorera: _____
	Kode ya Broker (BA): _____

IBYEREKEYE UBWISHYU

Equity Bank Rwanda • Konti: 4015201347123 • Nyiri konti: CITIZEN BROKER

TIN: 111719380 • Tel: +250 788 363 216

Mbere yo kwishyura, banza wemeze nyiri konti muri banki. Nta mafaranga yoherezwa kuri konti bwite y’umukozi cyangwa Broker.

IBICIRO N’INGINGO Z’INGENZI

Kwiyandikisha rimwe: 5,000 RWF	**Gushyiraho umutungo: UBUNTU**
Guhabwa umukiriya: 10,000 RWF	**Igabana rya komisiyo: 60% Broker / 40% Ikigo**

IMIKONO Y’IMPANDE ZOMBI

UHAGARARIYE IKIGO	UMUKOMISIYONERI
Umukono: _____	Umukono: _____
Itariki y’umukono: ____ / ____ / _____	Itariki y’umukono: ____ / ____ / _____

IGICE CYUZUZWA NA NOTERI WEMEWE

Amazina ya noteri: _____

Aho akorera / ububasha: _____

Nimero ya rejisitiri: _____

Aho n’itariki byemejwe: _____

Umukono na kashe bya noteri (ntibyuzuzwa mbere yo kwemeza): _____

Ururimi rwakoreshejwe mu gusinya: _____

INGINGO Z’INGENZI Z’AMASEZERANO

01 Intego n’ubufatanye

Citizen Broker Ltd n’umukomisiyoneri bemeranya gukorana mu kwamamaza imitungo no guhuza abantu bashaka kuyigura cyangwa kuyikodesha na ba nyirayo. Umukomisiyoneri akora nk’umufatanyabikorwa wigenga. Aya masezerano si ayo kugurisha umutungo cyangwa guhererekanya uburenganzira ku butaka.

02 Kwiyandikisha

Umukomisiyoneri yishyura 5,000 RWF rimwe gusa, agatanga amakuru y’ukuri kandi akabanza kwemezwa n’ikigo. Kwishyura ntibimuha uburenganzira bwo kubona amakuru bwite y’abakiriya atarahabwa uburenganzira.

03 Gushyiraho umutungo

Gushyiraho umutungo kuri app ni ubuntu. Umukomisiyoneri agomba kuba afite uburenganzira bwo kuwumenyekanisha, agatanga amafoto n’ibisobanuro by’ukuri. Ikigo kigenzura amakuru mbere yo kuyatangaza.

04 Guhabwa umukiriya

Ikigo kibanza guha umukomisiyoneri incamake y’ubusabe itarimo amakuru bwite. Iyo yemeye ubusabe, yishyura 10,000 RWF ku mukiriya yemerewe guhabwa. Ikigo kibanza kugenzura ubwishyu n’uburenganzira bwo gutanga amakuru mbere yo guhuza abantu.

05 Igabana rya komisiyo

Ku gikorwa cyaturutse ku buhuza bwemejwe, komisiyo yakiriwe koko n’ikigo igabanywa gutya: 60% ihabwa umukomisiyoneri, 40% igasigara mu kigo. Ibarwa kuri komisiyo yakiriwe nyuma y’imisoro ikatwa byemewe n’amategeko n’amafaranga yasubijwe; ntibarwa ku giciro cyose cy’umutungo.

06 Kwishyura komisiyo

Amafaranga y’ubuhuza n’aya serivisi yishyurwa kuri konti y’ikigo ya Equity Bank iri ku rupapuro rwa mbere. Ikigo cyishyura umukomisiyoneri umugabane we mu minsi irindwi (7) y’akazi nyuma yo kwakira komisiyo no kwemeza ko igikorwa cyarangiye.

07 Ibanga n’imyitwarire

Umukomisiyoneri arinda amakuru bwite y’abakiriya, ntiyemerewe kuyatangaza cyangwa kuyakoresha mu bindi bikorwa atabyemerewe. Ntakira amafaranga ku giti cye kandi ntahisha ikigo igikorwa cyaturutse ku buhuza bwacyo.

08 Guhagarika no gukemura impaka

Buri ruhande rushobora guhagarika ubufatanye rubimenyesheje urundi mu nyandiko hasigaye iminsi 14. Komisiyo yamaze kuboneka ikomeza kwishyurwa. Impaka zibanza gukemurwa mu bwumvikane; bitashoboka, zikagezwa ku nzego zibifitiye ububasha mu Rwanda.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

REAL ESTATE INTERMEDIATION AGREEMENT • RWANDA

INDEPENDENT BROKER COOPERATION AGREEMENT

DRAFT: subject to review by Rwandan legal counsel and authentication by an authorised notary.

Agreement reference: CPR-BROKER-EN-_____ Date: ____ / ____ / _____

DETAILS OF THE CONTRACTING PARTIES

COMPANY	BROKER / AGENT
Authorised representative: _____	Full legal name: _____
Position / authority: _____	National ID / passport: _____
Representative's ID / passport: _____	Telephone: _____
Email address: _____	Email address: _____
	Residential / business address: _____
	Broker ID (BA): _____

PAYMENT INFORMATION

Equity Bank Rwanda • Account: 4015201347123 • Account name: CITIZEN BROKER
TIN: 111719380 • Phone: +250 788 363 216
Confirm the account beneficiary with the bank before paying. Do not send payments to an individual employee or broker account.

FEES AND KEY TERMS

One-time registration: 5,000 RWF	**Property listing: FREE**
Approved client referral: 10,000 RWF	**Commission: 60% Broker / 40% Company**

SIGNATURES OF BOTH PARTIES

FOR THE COMPANY	BROKER / AGENT
Signature: _____	Signature: _____
Date signed: ____ / ____ / _____	Date signed: ____ / ____ / _____

FOR COMPLETION BY AN AUTHORISED NOTARY

Notary's full name: _____
Office / legal authority: _____
Register reference: _____
Place and date of authentication: _____
Notary's signature and seal (leave blank until authentication): _____

Language selected for signing: _____

CONCISE TERMS AND CONDITIONS

01 Purpose and independent status

The Company and the Broker cooperate in marketing property and introducing prospective buyers or tenants. The Broker acts as an independent service provider. This Agreement does not sell, transfer or create title to any property.

02 Registration and approval

A one-off registration fee of RWF 5,000 applies. The Broker provides accurate identity information and may operate only after Company approval. Payment alone does not grant access to confidential client information.

03 Property listings

Listing a property is free of charge. The Broker warrants that they are authorised to advertise it, and supplies accurate descriptions and photographs. The Company reviews listings before publication.

04 Accepted client referrals

The Company first shares a de-identified request summary. The Broker pays RWF 10,000 for each referral they accept and the Company approves. Personal contact details are shared only after payment verification and an appropriate lawful basis.

05 Commission sharing

For a completed transaction attributable to an approved referral, the Company allocates 60% of brokerage commission actually received to the Broker and retains 40%. The base excludes any tax lawfully withheld and refunded payments. This split applies to brokerage commission, not the property price.

06 Payment and settlement

All service fees and brokerage commissions are paid to the Company’s Equity Bank account shown on page one. The Company pays the Broker within seven (7) working days of confirmed receipt and verification that the transaction is complete.

07 Confidentiality and conduct

The Broker protects personal information, uses it only for authorised services, does not accept payments personally, and does not conceal transactions arising from Company introductions.

08 Termination and disputes

Either party may terminate on fourteen (14) days’ written notice. Earned commissions remain payable. Disputes are first addressed through good-faith discussion, failing which the competent authorities of Rwanda may be approached.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

CONTRAT D'INTERMÉDIATION IMMOBILIÈRE • RWANDA

CONTRAT DE COLLABORATION AVEC UN COURTIER

PROJET : à faire examiner par un juriste rwandais et authentifier par un notaire habilité.

Référence du contrat: CPR-BROKER-FR-_____ Date: ____ / ____ / _____

IDENTIFICATION DES PARTIES

SOCIÉTÉ

Représentant habilité: _____

Fonction / pouvoir: _____

Pièce d'identité / passeport du représentant: _____

Adresse e-mail: _____

COURTIER / AGENT

Nom complet ou dénomination: _____

Carte d'identité / passeport: _____

Téléphone: _____

Adresse e-mail: _____

Adresse de résidence / professionnelle: _____

Code de l'agent (BA): _____

INFORMATIONS DE PAIEMENT

Equity Bank Rwanda • Compte : 4015201347123 • Titulaire : CITIZEN BROKER

NIF / TIN : 111719380 • Tél. : +250 788 363 216

Vérifier le titulaire auprès de la banque avant tout paiement. Aucun versement sur un compte personnel d'un agent ou courtier.

TARIFS ET CONDITIONS ESSENTIELLES

Inscription unique : 5 000 RWF	**Annonce immobilière : GRATUITE**
Client attribué : 10 000 RWF	**Commission : 60 % Agent / 40 % Société**

SIGNATURES DES DEUX PARTIES

POUR LA SOCIÉTÉ

Signature: _____

Date de signature: ____ / ____ / _____

COURTIER / AGENT

Signature: _____

Date de signature: ____ / ____ / _____

PARTIE RÉSERVÉE AU NOTAIRE HABILITÉ

Nom complet du notaire: _____

Étude / habilitation: _____

Référence du registre: _____

Lieu et date d'authentification: _____

Signature et cachet du notaire (laisser vierge avant authentification): _____

Langue retenue pour la signature: _____

CLAUSES ESSENTIELLES

01 Objet et statut indépendant

La Société et l’Agent coopèrent pour promouvoir des biens immobiliers et présenter des acquéreurs ou locataires potentiels. L’Agent intervient de manière indépendante. Le présent contrat ne transfère aucun droit immobilier.

02 Inscription et agrément

L’inscription est soumise à un paiement unique de 5 000 RWF. L’Agent communique des données d’identité exactes et ne peut intervenir qu’après validation par la Société. Le paiement ne donne pas accès aux données confidentielles.

03 Publication des annonces

La publication d’un bien est gratuite. L’Agent confirme disposer du droit de le proposer et fournit des photos et descriptions exactes. La Société vérifie les annonces avant diffusion.

04 Mise en relation avec un client

La Société communique d’abord un résumé anonymisé de la demande. L’Agent paie 10 000 RWF par demande acceptée et validée. Les coordonnées ne sont divulguées qu’après vérification du paiement et selon une base légale appropriée.

05 Répartition des commissions

Pour une opération conclue grâce à une mise en relation validée, 60 % de la commission de courtage effectivement encaissée reviennent à l’Agent et 40 % à la Société, après retenues fiscales légalement applicables et remboursements éventuels. Il ne s’agit pas d’un pourcentage du prix du bien.

06 Paiements

Les frais de service et commissions sont versés sur le compte Equity Bank de la Société indiqué en première page. La part de l’Agent est versée dans les sept (7) jours ouvrables après encaissement et vérification de l’opération.

07 Confidentialité et conduite

L’Agent protège les données personnelles, ne les utilise que pour les prestations autorisées, ne perçoit pas d’argent à titre personnel et ne dissimule pas les opérations issues des mises en relation de la Société.

08 Résiliation et litiges

Chaque partie peut résilier moyennant un préavis écrit de quatorze (14) jours. Les commissions déjà acquises restent dues. Les différends sont d’abord réglés à l’amiable, puis devant les autorités rwandaises compétentes.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

MKATABA WA UDALALI WA MALI ISIYOHAMISHIKA • RWANDA

MKATABA WA USHIRIKIANO NA DALALI

RASIMU: ipitiwe na mwanasheria wa Rwanda na kuthibitishwa na notari mwenye mamlaka.

Nambari ya mkataba: CPR-BROKER-SW-_____ Tarehe: ____ / ____ / _____

TAARIFA ZA WAHUSIKA WA MKATABA

KAMPUNI	DALALI / WAKALA
Mwakilishi mwenye mamlaka: _____	Majina kamili / jina la kisheria: _____
Cheo / mamlaka: _____	Kitambulisho cha taifa / pasipoti: _____
Kitambulisho / pasipoti ya mwakilishi: _____	Simu: _____
Barua pepe: _____	Barua pepe: _____
	Anwani ya makazi / biashara: _____
	Nambari ya Dalali (BA): _____

TAARIFA ZA MALIPO

Equity Bank Rwanda • Akaunti: 4015201347123 • Jina la akaunti: CITIZEN BROKER
TIN: 111719380 • Simu: +250 788 363 216
Thibitisha jina la mwenye akaunti kupitia benki kabla ya kulipa. Usitumie akaunti binafsi ya mfanyakazi au dalali.

ADA NA MASHARTI MUHIMU

Usajili mara moja: 5,000 RWF	**Kutangaza mali: BURE**
Kupokea mteja: 10,000 RWF	**Kamisheni: 60% Dalali / 40% Kampuni**

SAINI ZA WAHUSIKA WOTE WAWILI

KWA NIABA YA KAMPUNI	DALALI / WAKALA
Saini: _____	Saini: _____
Tarehe ya kusaini: ____ / ____ / _____	Tarehe ya kusaini: ____ / ____ / _____

SEHEMU YA NOTARI MWENYE MAMLAKA

Majina kamili ya notari: _____
Ofisi / mamlaka ya kisheria: _____
Nambari ya rejista: _____
Mahali na tarehe ya uthibitisho: _____
Saini na muhuri wa notari (wiacha wazi hadi uthibitisho): _____

Lugha iliyochaguliwa kwa kusaini: _____

MASHARTI YA MKATABA KWA UFUPI

01 Madhumuni na hadhi ya Dalali

Kampuni na Dalali hushirikiana kutangaza mali na kuunganisha wanunuzi au wapangaji watarajiwa. Dalali anafanya kazi kwa kujitegemea. Mkataba huu hauuzi wala kuhamisha haki za umiliki wa mali.

02 Usajili na idhini

Ada ya usajili ni 5,000 RWF na hulipwa mara moja. Dalali huwasilisha taarifa sahihi na kuanza kazi baada ya kuthibitishwa na Kampuni. Malipo pekee hayampi haki ya kupata taarifa binafsi za wateja.

03 Kutangaza mali

Kutangaza mali kwenye mfumo ni bure. Dalali anathibitisha ana ruhusa ya kuitangaza, na hutoa picha na maelezo sahihi. Kampuni hukagua matangazo kabla ya kuyachapisha.

04 Kupokea ombi la mteja

Kampuni huonyesha kwanza muhtasari wa ombi bila taarifa za utambulisho. Dalali hulipa 10,000 RWF kwa ombi analokubali na kuidhinishwa. Taarifa za mawasiliano hutolewa baada ya uthibitisho wa malipo na msingi halali wa kuzishiriki.

05 Mgawanyo wa kamisheni

Kwa muamala uliokamilika kutokana na mteja aliyeunganishwa na Kampuni, Dalali hupata 60% ya kamisheni iliyopokelewa na Kampuni na Kampuni hubaki na 40%, baada ya makato ya kodi yanayoruhusiwa kisheria na fedha zilizorejeshwa. Mgawanyo huu si asilimia ya bei ya mali.

06 Malipo

Ada za huduma na kamisheni hulipwa kwenye akaunti ya Kampuni katika Equity Bank iliyo kwenye ukurasa wa kwanza. Kampuni hulipa sehemu ya Dalali ndani ya siku saba (7) za kazi baada ya kupokea fedha na kuthibitisha kukamilika kwa muamala.

07 Usiri na mwenendo

Dalali hulinda taarifa binafsi, huzitumia kwa huduma zilizoidhinishwa pekee, hapokei fedha kwa akaunti yake binafsi, na hafichi miamala iliyotokana na uunganishaji wa Kampuni.

08 Kusitisha na migogoro

Kila upande unaweza kusitisha mkataba kwa taarifa ya maandishi ya siku kumi na nne (14). Kamisheni iliyopatikana kihalali inaendelea kulipwa. Migogoro hujadiliwa kwanza kwa amani; ikishindikana, hupelekwa kwa mamlaka zenye uwezo nchini Rwanda.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

AMASEZERANO Y’UBUHUZA BW’IMITUNGO • U RWANDA

AMASEZERANO YA NYIR’UMUTUNGO N’IKIGO

UMUSHINGA W’AMASEZERANO: ugomba gusuzumwa n’umunyamategeko no kwemezwa na noteri wabiherewe ububasha.

Kode y’amasezerano: CPR-OWNER-RW-_____ Itariki: ____ / ____ / _____

AMAKURU Y’IMPANDE ZISINYANA

IKIGO	NYIR’UMUTUNGO
Uhagarariye ikigo: _____	Amazina yose / izina ryanditse: _____
Umwanya / ububasha afite: _____	Indangamuntu / pasiporo: _____
Indangamuntu / pasiporo ye: _____	Telefone: _____
Email: _____	Email: _____
	Aho atuye / akorera: _____
	Kode y’umutungo (CP/UPI): _____

IBYEREKEYE UBWISHYU

Equity Bank Rwanda • Konti: 4015201347123 • Nyiri konti: CITIZEN BROKER

TIN: 111719380 • Tel: +250 788 363 216

Mbere yo kwishyura, banza wemeze nyiri konti muri banki. Nta mafaranga yoherezwa kuri konti bwite y’umukozi cyangwa Broker.

IBICIRO N’INGINGO Z’INGENZI

Gushyiraho umutungo: UBUNTU	**Nyir’umutungo yishyura 5%**
Umukiriya yishyura 5% ukwayo	**Komisiyo zishyurwa kuri konti y’ikigo**

Ku bukode: amafaranga komisiyo ibarirwaho yandikwa kandi agasinywa mbere y’igikorwa.

IMIKONO Y’IMPANDE ZOMBI

UHAGARARIYE IKIGO	NYIR’UMUTUNGO
Umukono: _____	Umukono: _____
Itariki y’umukono: ____ / ____ / _____	Itariki y’umukono: ____ / ____ / _____

IGICE CYUZUZWA NA NOTERI WEMEWE

Amazina ya noteri: _____

Aho akorera / ububasha: _____

Nimero ya rejisitiri: _____

Aho n’itariki byemejwe: _____

Umukono na kashe bya noteri (ntibyuzuzwa mbere yo kwemeza): _____

Ururimi rwakoreshejwe mu gusinya: _____

INGINGO Z’INGENZI Z’AMASEZERANO

01 Intego y’amasezerano

Nyir’umutungo yemera ko Citizen Broker Ltd imenyesha abantu umutungo we ikabahuza na we mu rwego rw’igurisha cyangwa ubukode. Aya masezerano ni ay’ubuhuza gusa; si amasezerano yo kugurisha cyangwa yo guhererekanya ubutaka.

02 Amakuru y’umutungo

Nyir’umutungo atanga amazina ye, ibyangombwa by’umutungo, aho uherereye, igiciro n’amafoto by’ukuri. Yemeza ko ari nyirawo cyangwa afite uburenganzira bwanditse bwo kuwuhagararira.

03 Gutangaza umutungo

Gushyira umutungo kuri app ni ubuntu. Ikigo kigenzura amakuru mbere yo gutangaza itangazo kandi gishobora gusaba izindi nyandiko. Gutangaza umutungo kuri app ntibisimbura icyemezo cy’uburenganzira ku butaka.

04 Guhuza impande zombi

Ikigo kigenzura ubusabe bw’abakiriya mbere yo kubahuza na nyir’umutungo. Amakuru bwite atangwa gusa ku bantu babifitiye uburenganzira kandi ku mpamvu zijyanye na serivisi basabye.

05 Komisiyo ya 5% kuri buri ruhande

Iyo igurisha cyangwa ubukode byarangiye binyuze mu buhuza bw’ikigo, nyir’umutungo yishyura komisiyo ya 5%, umukiriya na we akishyura indi 5% ukwayo. Ku igurisha, 5% ibarwa ku giciro cya nyuma; ku bukode, amafaranga ibarirwaho yandikwa mu nyandiko y’igikorwa yasinywe mbere. Igipimo gihinduka gusa habaye ubundi bwumvikane bwanditse kandi businywe.

06 Konti yo kwishyuraho

Komisiyo zombi zishyurwa kuri konti CITIZEN BROKER, Equity Bank, 4015201347123, nyuma y’uko igikorwa cyemejwe ko cyarangiye. Ikigo gitanga inyemezabwishyu. Igiciro cy’umutungo, ubukode n’ingwate bigengwa n’andi masezerano; ikigo ntikora nk’umubitsi w’ayo mafaranga.

07 Ibanga n’imikoreshereze y’amafoto

Amafoto n’ibisobanuro by’umutungo bikoreshwa mu kuwumenyekanisha. Impande zombi zirinda amakuru bwite kandi zikubahiriza Itegeko № 058/2021 ry’u Rwanda ryerekeye kurinda amakuru bwite.

08 Guhagarika no gukemura impaka

Nyir’umutungo ashobora gusaba gukuraho itangazo, hatabangamiwe uburenganzira bwari bwaravutse ku bikorwa byarangiye. Nta komisiyo yishyurwa kubera itangazo cyangwa gusura umutungo gusa. Igipimo cya 5% ni icyo impande zumvikanyeho, si igipimo gitegetswe n’itegeko. Impaka zibanza gukemurwa mu bwumvikane.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

REAL ESTATE INTERMEDIATION AGREEMENT • RWANDA

PROPERTY OWNER LISTING AGREEMENT

DRAFT: subject to review by Rwandan legal counsel and authentication by an authorised notary.

Agreement reference: CPR-OWNER-EN-_____ Date: ____ / ____ / _____

DETAILS OF THE CONTRACTING PARTIES

COMPANY	PROPERTY OWNER
Authorised representative: _____	Full legal name: _____
Position / authority: _____	National ID / passport: _____
Representative's ID / passport: _____	Telephone: _____
Email address: _____	Email address: _____
	Residential / business address: _____
	Property code (CP/UPI): _____

PAYMENT INFORMATION

Equity Bank Rwanda • Account: 4015201347123 • Account name: CITIZEN BROKER

TIN: 111719380 • Phone: +250 788 363 216

Confirm the account beneficiary with the bank before paying. Do not send payments to an individual employee or broker account.

FEES AND KEY TERMS

Property listing: FREE	**Owner pays 5% commission**
Client separately pays 5%	**Both commissions paid to Company**

For leases: the commission calculation base must be recorded and signed before the transaction.

SIGNATURES OF BOTH PARTIES

FOR THE COMPANY	PROPERTY OWNER
Signature: _____	Signature: _____
Date signed: ____ / ____ / _____	Date signed: ____ / ____ / _____

FOR COMPLETION BY AN AUTHORISED NOTARY

Notary's full name: _____

Office / legal authority: _____

Register reference: _____

Place and date of authentication: _____

Notary's signature and seal (leave blank until authentication): _____

Language selected for signing: _____

CONCISE TERMS AND CONDITIONS

01 Scope of services

The Owner appoints Citizen Broker Ltd to market the identified property and introduce prospective purchasers or tenants. This is an intermediary agreement, not a deed of transfer or a sale agreement.

02 Owner declarations

The Owner supplies accurate identification, property documents, location, asking price and photographs, and confirms lawful ownership or written authority to act for the owner.

03 Listing and verification

Publishing a property on the app is free. The Company may request supporting records and withhold or remove incomplete listings. Publication is not proof of registered ownership.

04 Introductions and privacy

The Company reviews enquiries before making introductions. Identity and contact details are disclosed only when necessary and lawfully permitted for the agreed service.

05 Separate commissions of 5%

On a sale or lease completed through the Company’s introduction, the Owner owes 5% and the Client separately owes a further 5%. For a sale, each percentage uses the final agreed sale price. For a lease, the calculation base must be recorded in a transaction schedule signed in advance. Variations require prior written and signed agreement.

06 Payment to Company account

Both commissions are payable to CITIZEN BROKER, Equity Bank account 4015201347123, when the transaction is completed. The Company issues a receipt. Sale proceeds, rent and deposits are governed by separate agreements; the Company is not an escrow agent.

07 Use of content and data

Listing photographs and descriptions are used for authorised marketing. Personal data must be handled in accordance with Rwanda’s Law No. 058/2021 on personal data and privacy.

08 Withdrawal and disputes

The Owner may request listing withdrawal subject to accrued rights. Mere advertising or viewing does not trigger commission. The 5% rate is contractual, not prescribed by law. Disputes are first addressed amicably under Rwandan contract law.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

CONTRAT D’INTERMÉDIATION IMMOBILIÈRE • RWANDA

CONTRAT DE MISE EN VENTE OU LOCATION D’UN BIEN

PROJET : à faire examiner par un juriste rwandais et authentifier par un notaire habilité.

Référence du contrat: CPR-OWNER-FR-_____ Date: ____ / ____ / _____

IDENTIFICATION DES PARTIES

SOCIÉTÉ

Représentant habilité: _____

Fonction / pouvoir: _____

Pièce d’identité / passeport du représentant: _____

Adresse e-mail: _____

PROPRIÉTAIRE

Nom complet ou dénomination: _____

Carte d’identité / passeport: _____

Téléphone: _____

Adresse e-mail: _____

Adresse de résidence / professionnelle: _____

Référence du bien (CP/UPI): _____

INFORMATIONS DE PAIEMENT

Equity Bank Rwanda • Compte : 4015201347123 • Titulaire : CITIZEN BROKER

NIF / TIN : 111719380 • Tél. : +250 788 363 216

Vérifier le titulaire auprès de la banque avant tout paiement. Aucun versement sur un compte personnel d’un agent ou courtier.

TARIFS ET CONDITIONS ESSENTIELLES

Publication : GRATUITE	**Propriétaire : commission de 5 %**
Client : commission distincte de 5 %	**Commissions versées à la Société**

Pour une location : la base de calcul est précisée et signée avant l’opération.

SIGNATURES DES DEUX PARTIES

POUR LA SOCIÉTÉ

Signature: _____

Date de signature: ____ / ____ / _____

PROPRIÉTAIRE

Signature: _____

Date de signature: ____ / ____ / _____

PARTIE RÉSERVÉE AU NOTAIRE HABILITÉ

Nom complet du notaire: _____

Étude / habilitation: _____

Référence du registre: _____

Lieu et date d’authentification: _____

Signature et cachet du notaire (laisser vierge avant authentification): _____

Langue retenue pour la signature: _____

CLAUSES ESSENTIELLES

01 Objet de l’accord

Le Propriétaire charge Citizen Broker Ltd de faire connaître le bien concerné et de présenter des acheteurs ou locataires. Le présent contrat d’intermédiation n’est ni une vente ni un acte de transfert de propriété.

02 Déclarations du propriétaire

Le Propriétaire fournit des pièces d’identité, titres, coordonnées, prix demandé et photographies exacts. Il confirme être propriétaire ou agir en vertu d’un mandat écrit valable.

03 Publication et vérification

La mise en ligne est gratuite. La Société peut demander des justificatifs et suspendre une annonce incomplète. Sa publication ne prouve pas la propriété du bien.

04 Mises en relation et confidentialité

La Société examine les demandes avant toute présentation. Les coordonnées personnelles ne sont partagées que pour la prestation convenue et conformément aux règles applicables.

05 Commissions distinctes de 5 %

Lorsqu’une vente ou location est conclue grâce à la Société, le Propriétaire lui verse 5 % et le Client lui verse séparément 5 %. En cas de vente, le calcul est fondé sur le prix final convenu. Pour une location, l’assiette doit figurer dans une fiche d’opération signée à l’avance. Toute dérogation exige un accord préalable écrit et signé.

06 Compte bancaire et échéance

Les deux commissions sont versées au compte CITIZEN BROKER chez Equity Bank, n° 4015201347123, après conclusion de l’opération. La Société délivre un reçu. Prix de vente, loyers et dépôts relèvent d’autres contrats ; la Société n’agit pas en séquestre.

07 Documents et données personnelles

Les photographies et descriptions sont utilisées uniquement pour la promotion autorisée. Les parties respectent la loi rwandaise n° 058/2021 relative à la protection des données personnelles.

08 Retrait et règlement des litiges

Le Propriétaire peut demander le retrait de l’annonce, sous réserve des droits déjà nés. La seule publication ou visite ne crée pas de commission. Le taux de 5 % est contractuel et non imposé par la loi. Les litiges sont d’abord réglés à l’amiable.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

MKATABA WA UDALALI WA MALI ISIYOHAMISHIKA • RWANDA

MKATABA WA MWENYE MALI WA KUTANGAZA MALI

RASIMU: ipitiwe na mwanasheria wa Rwanda na kuthibitishwa na notari mwenye mamlaka.

Nambari ya mkataba: CPR-OWNER-SW-_____ Tarehe: ____ / ____ / _____

TAARIFA ZA WAHUSIKA WA MKATABA

KAMPUNI

Mwakilishi mwenye mamlaka: _____

Cheo / mamlaka: _____

Kitambulisho / pasipoti ya mwakilishi: _____

Barua pepe: _____

MWENYE MALI

Majina kamili / jina la kisheria: _____

Kitambulisho cha taifa / pasipoti: _____

Simu: _____

Barua pepe: _____

Anwani ya makazi / biashara: _____

Nambari ya mali (CP/UPI): _____

TAARIFA ZA MALIPO

Equity Bank Rwanda • Akaunti: 4015201347123 • Jina la akaunti: CITIZEN BROKER

TIN: 111719380 • Simu: +250 788 363 216

Thibitisha jina la mwenye akaunti kupitia benki kabla ya kulipa. Usitumie akaunti binafsi ya mfanyakazi au dalali.

ADA NA MASHARTI MUHIMU

Kutangaza mali: BURE	**Mwenye Mali hulipa 5%**
Mteja hulipa 5% kando	**Kamisheni hulipwa kwa Kampuni**

Kwa upangishaji: msingi wa kukokotoa kamisheni huandikwa na kusainiwa kabla ya muamala.

SAINI ZA WAHUSIKA WOTE WAWILI

KWA NIABA YA KAMPUNI

Saini: _____

Tarehe ya kusaini: ____ / ____ / _____

MWENYE MALI

Saini: _____

Tarehe ya kusaini: ____ / ____ / _____

SEHEMU YA NOTARI MWENYE MAMLAKA

Majina kamili ya notari: _____

Ofisi / mamlaka ya kisheria: _____

Nambari ya rejista: _____

Mahali na tarehe ya uthibitisho: _____

Saini na muhuri wa notari (wiacha wazi hadi uthibitisho): _____

Lugha iliyochaguliwa kwa kusaini: _____

MASHARTI YA MKATABA KWA UFUPI

01 Lengo la mkataba

Mwenye Mali anairuhusu Citizen Broker Ltd kutangaza mali na kumtambulisha kwa wanunuzi au wapangaji watarajiwa. Huu ni mkataba wa udalali, si mkataba wa mauzo au uhamisho wa umiliki.

02 Taarifa za mali

Mwenye Mali hutoa utambulisho, nyaraka za mali, eneo, bei inayotakiwa na picha sahihi. Anathibitisha kuwa mmiliki au ana mamlaka halali ya maandishi ya kumwakilisha mmiliki.

03 Utangazaji na uhakiki

Kutangaza mali kwenye mfumo ni bure. Kampuni inaweza kuomba nyaraka zaidi na kusimamisha tangazo lisilokamilika. Tangazo si ushahidi wa kisheria wa umiliki.

04 Kuunganisha wahusika na usiri

Kampuni hukagua maombi kabla ya kuunganisha wahusika. Taarifa za binafsi hutolewa tu zinapohitajika kwa huduma na sheria inaporuhusu.

05 Kamisheni mbili tofauti za 5%

Mauzo au upangishaji ukikamilika kupitia Kampuni, Mwenye Mali hulipa kamisheni ya 5%, na Mteja hulipa nyingine ya 5% kando. Kwa mauzo, msingi ni bei ya mwisho iliyokubaliwa. Kwa upangishaji, kiasi cha kukokotea lazima kiandikwe katika kiambatisho kilichosainiwa mapema. Mabadiliko yanahitaji makubaliano ya maandishi yaliyosainiwa.

06 Akaunti na muda wa malipo

Kamisheni zote mbili hulipwa kwa CITIZEN BROKER katika Equity Bank, akaunti 4015201347123, baada ya muamala kukamilika. Kampuni hutoa risiti. Bei ya mali, kodi na amana hushughulikiwa kwa mikataba tofauti; Kampuni si mhifadhi wa fedha hizo.

07 Picha na taarifa binafsi

Picha na maelezo hutumiwa kwa matangazo yaliyoruhusiwa. Wahusika hulinda taarifa binafsi kwa kuzingatia Sheria ya Rwanda Na. 058/2021 kuhusu taarifa binafsi na faragha.

08 Kuondoa tangazo na migogoro

Mwenye Mali anaweza kuomba tangazo liondolewe, kwa kuheshimu haki zilizokwisha kupatikana. Kutangaza au kutembelea mali pekee hakusababishi kamisheni. Kiwango cha 5% kimekubaliwa kimkataba, si kwa lazima ya sheria. Migogoro hujadiliwa kwanza kwa amani.

CITIZEN BROKER LTD
CITIZEN PROPERTY RWANDA
TIN 111719380 • +250 788 363 216

AMASEZERANO Y’UBUHUZA BW’IMITUNGO • U RWANDA

AMASEZERANO Y’UMUKIRIYA N’IKIGO

UMUSHINGA W’AMASEZERANO: ugomba gusuzumwa n’umunyamategeko no kwemezwa na noteri wabiherewe ububasha.

Kode y’amasezerano: CPR-CLIENT-RW-_____ Itariki: ____ / ____ / _____

AMAKURU Y’IMPANDE ZISINYANA

IKIGO	UMUKIRIYA
Uhagarariye ikigo: _____	Amazina yose / izina ryanditse: _____
Umwanya / ububasha afite: _____	Indangamuntu / pasiporo: _____
Indangamuntu / pasiporo ye: _____	Telefone: _____
Email: _____	Email: _____
	Aho atuye / akorera: _____
	Kode y’ubusabe (CL): _____

IBYEREKEYE UBWISHYU

Equity Bank Rwanda • Konti: 4015201347123 • Nyiri konti: CITIZEN BROKER
TIN: 111719380 • Tel: +250 788 363 216
Mbere yo kwishyura, banza wemeze nyiri konti muri banki. Nta mafaranga yoherezwa kuri konti bwite y’umukozi cyangwa Broker.

IBICIRO N’INGINGO Z’INGENZI

Gusaba umutungo: 20,000 RWF	**Guhuzwa na nyir’umutungo: 20,000 RWF**
Umukiriya yishyura komisiyo ya 5%	**Nyir’umutungo yishyura indi 5%**

Ku bukode: amafaranga komisiyo ibarirwaho yandikwa kandi agasinywa mbere y’igikorwa.

IMIKONO Y’IMPANDE ZOMBI

UHAGARARIYE IKIGO	UMUKIRIYA
Umukono: _____	Umukono: _____
Itariki y’umukono: ____ / ____ / _____	Itariki y’umukono: ____ / ____ / _____

IGICE CYUZUZWA NA NOTERI WEMEWE

Amazina ya noteri: _____
Aho akorera / ububasha: _____
Nimero ya rejisitiri: _____
Aho n’itariki byemejwe: _____
Umukono na kashe bya noteri (ntibyuzuzwa mbere yo kwemeza): _____

Ururimi rwakoreshejwe mu gusinya: _____

INGINGO Z’INGENZI Z’AMASEZERANO

01 Intego y’amasezerano

Citizen Broker Ltd ifasha umukiriya gushaka inzu, ikibanza cyangwa undi mutungo no guhuzwa n’uwufite. Aya masezerano ni aya serivisi y’ubuhuza, ntabwo ari amasezerano yo kugura cyangwa gukodesha umutungo.

02 Serivisi zishyurwa

Kureba imitungo kuri app ni ubuntu. Gusaba gushakirwa umutungo ni 20,000 RWF; guhuza umukiriya na nyir’umutungo ni 20,000 RWF. Umukiriya yishyura gusa serivisi yemeye amaze gusobanurirwa igiciro cyayo; nta kwishyuza kabiri serivisi imwe bitumvikanyweho.

03 Uko ubwishyu bukorwa

Amafaranga y’ubuhuza n’aya serivisi yishyurwa kuri konti CITIZEN BROKER, Equity Bank, 4015201347123. Ikigo kigenzura ubwishyu kandi kigatanga inyemezabwishyu. Nta kwishyura kuri konti bwite y’umukomisiyoneri.

04 Guhuza umukiriya na nyir’umutungo

Ikigo kibanza kugenzura ubusabe n’uburenganzira bwo gusangiza amakuru, kikabona guhuza abantu. Kwishyura serivisi ntibisezeranya ko umukiriya azabona umutungo cyangwa ko igurisha rizakunda.

05 Kugenzura umutungo

Mbere yo kwishyura igiciro cy’umutungo, umukiriya agenzura nyirawo n’ibyangombwa by’ubutaka mu nzego zibifitiye ububasha. Kode CP, UPI n’ikarita ya GIS si ibimenyetso bihagije by’uburenganzira ku butaka.

06 Komisiyo ya 5% ku mpande zombi

Iyo igurisha cyangwa ubukode byarangiye binyuze mu buhuza bw’ikigo, umukiriya yishyura komisiyo ya 5%, na nyir’umutungo akishyura indi 5% ukwayo. Ku igurisha ibarwa ku giciro cya nyuma; ku bukode, amafaranga ibarirwaho yandikwa mu nyandiko y’igikorwa yasinywe mbere. Ubundi buryo bwo kwishyura bukenera ubwumvikane bwanditse kandi businywe.

07 Amafaranga y’umutungo n’ibanga

Igiciro cy’umutungo, ubukode n’ingwate bigengwa n’amasezerano yihariye, si aya y’ubuhuza. Ikigo ntikora nk’umubitsi w’ayo mafaranga. Impande zombi zirinda amakuru bwite hakurikijwe Itegeko № 058/2021.

08 Ibibazo n’amakimbirane

Iyo serivisi yumvikanyweho idatanzwe, umukiriya ashobora gusaba ibisobanuro, kongera guhabwa serivisi cyangwa gusubizwa amafaranga hakurikijwe amategeko n’ibyumvikanyweho. Komisiyo ya 5% ni igipimo cy’amasezerano, si igitegetswe n’itegeko. Impaka zibanza gukemurwa mu bwumvikane.

REAL ESTATE INTERMEDIATION AGREEMENT • RWANDA

CLIENT PROPERTY SEARCH AGREEMENT

DRAFT: subject to review by Rwandan legal counsel and authentication by an authorised notary.

Agreement reference: CPR-CLIENT-EN-_____ Date: ____ / ____ / _____

DETAILS OF THE CONTRACTING PARTIES

COMPANY	CLIENT
Authorised representative: _____	Full legal name: _____
Position / authority: _____	National ID / passport: _____
Representative's ID / passport: _____	Telephone: _____
Email address: _____	Email address: _____
	Residential / business address: _____
	Request reference (CL): _____

PAYMENT INFORMATION

Equity Bank Rwanda • Account: 4015201347123 • Account name: CITIZEN BROKER

TIN: 111719380 • Phone: +250 788 363 216

Confirm the account beneficiary with the bank before paying. Do not send payments to an individual employee or broker account.

FEES AND KEY TERMS

Custom search: 20,000 RWF	**Owner introduction: 20,000 RWF**
Client pays 5% commission	**Owner separately pays 5%**

For leases: the commission calculation base must be recorded and signed before the transaction.

SIGNATURES OF BOTH PARTIES

FOR THE COMPANY	CLIENT
Signature: _____	Signature: _____
Date signed: ____ / ____ / _____	Date signed: ____ / ____ / _____

FOR COMPLETION BY AN AUTHORISED NOTARY

Notary's full name: _____

Office / legal authority: _____

Register reference: _____

Place and date of authentication: _____

Notary's signature and seal (leave blank until authentication): _____

Language selected for signing: _____

CONCISE TERMS AND CONDITIONS

01 Purpose

Citizen Broker Ltd provides property-search and introduction services to the Client. This Agreement does not itself purchase, sell or lease a property.

02 Services and disclosed charges

Browsing listings is free. A bespoke property-search request costs RWF 20,000; a separate introduction to a property owner costs RWF 20,000. A fee is payable only for a service specifically requested and accepted; the same service is not billed twice without agreement.

03 Payment account and receipts

Service fees and brokerage commissions are payable to CITIZEN BROKER at Equity Bank, account 4015201347123. The Company confirms receipt and issues proof of payment. No payments should be made to a Broker’s personal account.

04 Introductions

The Company reviews the request and lawful authority to share information before an introduction. Paying a service fee does not guarantee that a suitable property will be found or purchased.

05 Independent property checks

Before paying the purchase price, the Client must verify the seller and property title with competent authorities. CP/UPI references and GIS map pins are not conclusive proof of ownership.

06 Separate commissions of 5%

On a sale or lease completed through the Company’s introduction, the Client owes 5% and the Owner separately owes another 5%. On sale, the base is the final price; on lease, it is the value specified in an advance signed transaction schedule. Any variation requires prior written, signed agreement.

07 Property monies and privacy

Sale proceeds, rent and deposits are dealt with under separate property agreements. The Company is not an escrow agent. Both parties must protect personal information under Rwanda’s Law No. 058/2021.

08 Complaints and disputes

If an agreed service is not delivered, the Client may seek a review, repeat service or refund subject to the terms and applicable law. The 5% rate is contractual, not statutory. Disputes are first handled amicably under Rwandan contract law.

CONTRAT D'INTERMÉDIATION IMMOBILIÈRE • RWANDA

CONTRAT DE RECHERCHE IMMOBILIÈRE POUR CLIENT

PROJET : à faire examiner par un juriste rwandais et authentifier par un notaire habilité.

Référence du contrat: CPR-CLIENT-FR-_____ Date: ____ / ____ / _____

IDENTIFICATION DES PARTIES

SOCIÉTÉ

Représentant habilité: _____

Fonction / pouvoir: _____

Pièce d'identité / passeport du représentant: _____

Adresse e-mail: _____

CLIENT

Nom complet ou dénomination: _____

Carte d'identité / passeport: _____

Téléphone: _____

Adresse e-mail: _____

Adresse de résidence / professionnelle: _____

Référence de la demande (CL): _____

INFORMATIONS DE PAIEMENT

Equity Bank Rwanda • Compte : 4015201347123 • Titulaire : CITIZEN BROKER

NIF / TIN : 111719380 • Tél. : +250 788 363 216

Vérifier le titulaire auprès de la banque avant tout paiement. Aucun versement sur un compte personnel d'un agent ou courtier.

TARIFS ET CONDITIONS ESSENTIELLES

Recherche personnalisée : 20 000 RWF	**Mise en relation : 20 000 RWF**
Client : commission de 5 %	**Propriétaire : 5 % séparément**

Pour une location : la base de calcul est précisée et signée avant l'opération.

SIGNATURES DES DEUX PARTIES

POUR LA SOCIÉTÉ

Signature: _____

Date de signature: ____ / ____ / _____

CLIENT

Signature: _____

Date de signature: ____ / ____ / _____

PARTIE RÉSERVÉE AU NOTAIRE HABILITÉ

Nom complet du notaire: _____

Étude / habilitation: _____

Référence du registre: _____

Lieu et date d'authentification: _____

Signature et cachet du notaire (laisser vierge avant authentification): _____

Langue retenue pour la signature: _____

CLAUSES ESSENTIELLES

01 Objet

Citizen Broker Ltd assiste le Client dans la recherche de biens et l'organisation de mises en relation. Ce contrat n'est ni une vente ni un bail immobilier.

02 Services et tarifs

La consultation des annonces est gratuite. Une recherche personnalisée coûte 20 000 RWF ; la mise en relation distincte avec un propriétaire coûte 20 000 RWF. Seuls les services expressément demandés et acceptés sont facturés, sans double facturation d'une même prestation.

03 Paiements et justificatifs

Les frais de service et commissions sont versés au compte CITIZEN BROKER chez Equity Bank, n° 4015201347123. La Société vérifie le paiement et remet un justificatif. Aucun versement sur un compte personnel d'agent n'est autorisé.

04 Mises en relation

La Société vérifie la demande et le droit de communiquer les informations avant de présenter les parties. Payer un service ne garantit ni la découverte d'un bien adapté ni sa vente.

05 Vérification du bien

Avant de verser le prix, le Client vérifie l'identité du vendeur et les titres auprès des autorités compétentes. Les références CP/UPI et les repères GIS ne prouvent pas à eux seuls la propriété.

06 Commissions distinctes de 5 %

Si une vente ou location est conclue grâce à la Société, le Client lui verse 5 % et le Propriétaire lui verse séparément 5 %. Pour une vente, la base est le prix final ; pour une location, elle est fixée dans une fiche signée avant l'opération. Toute dérogation exige un accord préalable écrit et signé.

07 Fonds immobiliers et données

Le prix d'achat, le loyer et les dépôts relèvent de contrats distincts. La Société ne remplit pas une fonction de séquestre. Les parties protègent les données conformément à la loi rwandaise n° 058/2021.

08 Réclamations et litiges

Si un service convenu n'est pas fourni, le Client peut demander un réexamen, son exécution ou un remboursement selon le contrat et la loi. Le taux de 5 % est contractuel, non légalement imposé. Les litiges sont d'abord traités à l'amiable.

MKATABA WA UDALALI WA MALI ISIYOHAMISHIKA • RWANDA

MKATABA WA HUDUMA ZA KUTAFUTA MALI KWA MTEJA

RASIMU: ipitiwe na mwanasheria wa Rwanda na kuthibitishwa na notari mwenye mamlaka.

Nambari ya mkataba: CPR-CLIENT-SW-_____ Tarehe: ____ / ____ / _____

TAARIFA ZA WAHUSIKA WA MKATABA

KAMPUNI	MTEJA
Mwakilishi mwenye mamlaka: _____	Majina kamili / jina la kisheria: _____
Cheo / mamlaka: _____	Kitambulisho cha taifa / pasipoti: _____
Kitambulisho / pasipoti ya mwakilishi: _____	Simu: _____
Barua pepe: _____	Barua pepe: _____
	Anwani ya makazi / biashara: _____
	Nambari ya ombi (CL): _____

TAARIFA ZA MALIPO

Equity Bank Rwanda • Akaunti: 4015201347123 • Jina la akaunti: CITIZEN BROKER

TIN: 111719380 • Simu: +250 788 363 216

Thibitisha jina la mwenye akaunti kupitia benki kabla ya kulipa. Usitumie akaunti binafsi ya mfanyakazi au dalali.

ADA NA MASHARTI MUHIMU

Kutafutiwa mali: 20,000 RWF	**Kuunganishwa na mmiliki: 20,000 RWF**
Mteja hulipa kamisheni ya 5%	**Mwenye Mali hulipa 5% kando**

Kwa upangishaji: msingi wa kukokotoa kamisheni huandikwa na kusainiwa kabla ya muamala.

SAINI ZA WAHUSIKA WOTE WAWILI

KWA NIABA YA KAMPUNI	MTEJA
Saini: _____	Saini: _____
Tarehe ya kusaini: ____ / ____ / _____	Tarehe ya kusaini: ____ / ____ / _____

SEHEMU YA NOTARI MWENYE MAMLAKA

Majina kamili ya notari: _____

Ofisi / mamlaka ya kisheria: _____

Nambari ya rejista: _____

Mahali na tarehe ya uthibitisho: _____

Saini na muhuri wa notari (wiacha wazi hadi uthibitisho): _____

Lugha iliyochaguliwa kwa kusaini: _____

MASHARTI YA MKATABA KWA UFUPI

01 Madhumuni

Citizen Broker Ltd humsaidia Mteja kutafuta mali na kuunganishwa na mwenye mali. Mkataba huu si mkataba wa kununua, kuuza au kukodisha mali.

02 Huduma na gharama

Kuangalia matangazo ni bure. Ombi la kutafutiwa mali hugharimu 20,000 RWF; kuunganishwa na mwenye mali ni huduma tofauti ya 20,000 RWF. Ada hulipwa kwa huduma iliyoombwa na kukubaliwa tu; huduma moja haitoziwi mara mbili bila makubaliano.

03 Akaunti ya malipo na risiti

Ada na kamisheni hulipwa kwa CITIZEN BROKER, Equity Bank, akaunti 4015201347123. Kampuni huhakiki malipo na kutoa risiti. Malipo hayatumwi kwenye akaunti binafsi ya Dalali.

04 Utaratibu wa kuunganisha

Kampuni hukagua ombi na haki ya kushiriki taarifa kabla ya kuunganisha wahusika. Kulipia huduma hakuhakikishi kwamba mali itapatikana au kwamba mauzo yatakamilika.

05 Uhakiki wa umiliki

Kabla ya kulipa bei ya mali, Mteja anapaswa kuthibitisha utambulisho wa muuzaji na nyaraka za umiliki kwa mamlaka husika. Nambari za CP/UPI na ramani za GIS si uthibitisho kamili wa umiliki.

06 Kamisheni mbili tofauti za 5%

Mauzo au upangishaji ukikamilika kupitia Kampuni, Mteja hulipa 5% na Mwenye Mali hulipa nyingine ya 5% kando. Kwa mauzo, msingi ni bei ya mwisho; kwa upangishaji, msingi huandikwa katika kiambatisho kilichosainiwa kabla. Badiliko lolote linahitaji makubaliano ya maandishi yaliyotiwa saini.

07 Fedha za mali na usiri

Bei ya mauzo, kodi na amana vinatawaliwa na mikataba mingine. Kampuni si mhifadhi wa fedha hizo. Wahusika hulinda taarifa binafsi kwa mujibu wa Sheria ya Rwanda Na. 058/2021.

08 Malalamiko na migogoro

Huduma iliyokubaliwa isipotekelezwa, Mteja anaweza kuomba mapitio, huduma kutolewa tena au kurejeshewa fedha kulingana na makubaliano na sheria. Asilimia 5 imekubaliwa kimkataba, si kiwango cha lazima kisheria. Migogoro hujadiliwa kwanza kwa amani.